

Norman Martin Council

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Brief Bio

Twenty five years of experience in the delivery of human services, with fifteen of those years dedicated solely to the development, funding, implementation, and management of human services and behavioral health care programs. Responsible for the creation of over thirty community-based behavioral health and human service programs. As a consultant doing business as Northern Management Consulting, a primary focus has been on the development of services systems that provide effective services and facilitate the return of the vulnerable person to fully integrated functioning in the community or setting of their choice. A secondary focus has been change process management, board construction and other activities directed at helping non-profit organizations flourish. Conducted workshops, conferences, and technical assistance programs throughout the United States and in Canada. Freelance writer and social commentator in print and on radio and television.

Education

St. Joseph's University, Philadelphia, PA. Master of Science, Health Care Administration
University of Montevallo, Montevallo AL. Bachelor of Arts Double Major: Psychology/History

Post-Graduate Training

University of Alabama at Birmingham AL. Extended study in Neuroscience, Neuroanatomy, Psychopharmacology and Psychometrics.

Employment

- 01/2005 to Present Principle, Northern Management Consulting^Ä
- 09/2000-12/2004 Assistant Professor, Associate Director, Behavioral Counseling Sciences, College of Nursing and Health Professions, Drexel University Philadelphia, Pennsylvania
- 2000 Director, New York Work Exchange New York, New York
- 1999 - 2000 Director of Development, Matrix Research Institute. Philadelphia, PA
- 1994 - 2000 Adjunct Instructor, Mental Health Technology, Drexel University. * School of Public Health, Department of Mental Health Sciences
- 1994 - 1996 Adjunct Instructor, Institute of Graduate Psychology, Widner University. Upland, PA
- 1995 - 1997 Development Specialist - Resources for Human Development, Inc. Philadelphia, PA

^Ä Since 1995 I have operated Northern Management Consultants as a sole proprietorship.

* Due to institutional mergers, the University has had several different names since I began working for the Hahnemann University in 1994. Name changes include: Allegheny University of the Health Sciences (1996-98); and Medical College of Pennsylvania & Hahnemann University (1994-1996). As of 07/01/2002 the programs in which I teach are part of the College of Nursing and Health Professions, of Drexel University.

Recent Consulting Activities – Norman Council/DBA Northern Management Consultants

Frontier Health, Gray TN

- Consulted in the implementation of Recovery Oriented Services with case management and clinical staff.

Matrix Research Institute, Philadelphia PA

- Consulted in the design and delivery of training and technical assistance activities for various audiences on the integration of employment and mental health rehabilitation services.

Monroe County, New York State, Department of Mental Health

- Provided training and technical assistance services to assist the county in its development of an approach to improving employment outcomes in the population of people receiving state MH/MR services.

National Association of State Mental Health Program Directors (National Technical Assistance Center for State Mental Health Planning)

- Planning for the Expansion of Employment Services and Supports in the State of Tennessee

Philadelphia, Crime Prevention Association, Inc.

- Provided grant application services including applications to the United Way and the Pew Charitable Trusts.

Philadelphia, Asociacion de Puertorriquenos en Marcha, Inc. (APM).

- Provided grant application services including applications to the Philadelphia Department of Health and the Centers for Disease Control and Prevention.

Resources for Human Development, Philadelphia, PA

- Consulted in the design of residential and treatment services for people with mental illness and mental retardation, and for people who were homeless.
- Consulted in the development of Clinical competencies for working with special populations of people with mental illness and in the design and implementation of staff recruitment and retention strategies.
- Clinical Consultant ó technical assistance in working with òdifficultö consumers.

South Beach Psychiatric Center

- Provided training and technical services to assist a state funded psychiatric center improve employment outcomes in its catchment area of 1.8 million people in the Brooklyn, New York.

State of Pennsylvania, Office of Mental Health and Substance Abuse Services

- Training, Consultation and Technical Assistance in six counties focused on facilitating the evidence based practice of Supported Employment

State of Tennessee, Department of Mental Health and Developmental Disabilities

- Preparation for the Implementation of the Support , Employment, Transportation, and Housing (SETH) Program
- Preparation for the Implementation of Evidence Based Practices.

Community Services

- 06/2008 ó Present ó Board of Managers, Valley Pre-school
- 01/2007 ó Present ó Board of Directors, Granby Public Library
- 06/2006 ó Present ó Board of Directors, Holcomb Farm Learning Center
- 01/2004 to 12/2004 ó President Lansdowne Borough Council; the governing body of the Borough of Lansdowne, Pennsylvania
- 01/2000 to 01/2004 ó Vice President Lansdowne Borough Council
- 01/1998 ó 12/2004 ó Member Lansdowne Borough Council
- Founding Member of the Eastern Delaware County Council of Governments. An intergovernmental Cooperation organization specifically empowered by state legislation. 1999 - present
- Chairman, Economic Development Committee, Lansdowne Borough Council 01/1998 to 01/2004
- Incorporator, board member, the Lansdowne Economic Development Corporation ó A non-profit corporation for the promotion of business in Lansdowne and the surrounding region. 1999 to present
- Incorporator, board member the Lansdowne Arts Collaborative ó A non-profit corporation for the promotion of the Arts in Lansdowne.
- President, Trouvaille Federal Credit Union, Philadelphia, PA 1996-1999. Member of Board 1993-2000. The TFCU was a designated low income credit union that focused it services on members of the society

Curriculum Vitae of Council, N. M.

disenfranchised from mainstream financial services organizations for reason of income or credit history.

- Vice President of the William Penn Educational Foundation 1995-1998. A foundation whose mission is the improvement of educational activities in the William Penn School District.
- Founding member, 2003. "All Children Achieving, A Local Education Fund" a private non-profit organization dedicated to improving educational resources in the William Penn School District.

Political Affiliations

- Democratic Committeeperson, Borough of Lansdowne 1996-2002
- Chair, Democratic Committee, Lansdowne, PA 1996-1998
- Election Committee Chair, Lansdowne, PA 2001 & 2003
- Clerk of election, 4th Precinct, 2000, 2002
- Co-Founder of the Lansdowne Leader, a newspaper "operated on donations by the Lansdowne Democratic Committee - with a circulation of 4,500 in the Town of Lansdowne. The Leader still functions as the local community paper.